

Central and North West London



NHS Foundation Trust

# Hillingdon Community Services 0-19 Performance Report September 2017

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# 2017-18 KPI Performance Report for 0-19 Service

September 2017

Key Performance Activity indicator	Method of measurement	Target	Frequency of monitoring	Q1 2017-18	Q2 2017-18	YTD	Comparison	
							Q2 2017-18	Q1 2017-18
1 No. of mothers who received a first face-to-face antenatal contact with a Health Visitor at 28 weeks of pregnancy or above	<b>Numerator</b> Number of referrals of expectant mothers to HCS. <b>Denominator</b> Number of mothers who received a first face-to-face antenatal contact with a health visitor at 28 weeks or above <b>% Achieved</b>	85%	Quarterly	588	415	1003	100%	100%
				589	415	1004		
				100%	100%	100%		
2 % of births that receive a face to face New Birth Visit (NBV) within 14 days by a health visitor	<b>Numerator:</b> Total number of infants who turned 30 days in the quarter who received a face-to-face new birth visits (NBV) undertaken <b>within</b> 14 days from birth, by a health visitor with mother (and ideally father) <b>Denominator:</b> Total number of infants who turned 30 days in the quarter <b>% Achieved</b>	85%	Quarterly	989	1002	1991	91%	93%
				1063	1103	2166		
				93%	91%	92%		
3 % of births that receive a face to face New Birth Visit (NBV) after 14 days by a health visitor	<b>Numerator</b> Total number of infants who turned 30 days in the quarter who received a face-to-face new birth visit (NBV) undertaken <b>after</b> 14 days from birth, by a health visitor with mother (and ideally father) <b>Denominator</b> Total number of infants who turned 30 days in the quarter <b>% Achieved</b>	<10%	Quarterly	74	101	175	9.2%	7.0%
				1063	1103	2166		
				7%	9%	8%		
4 % of children that receive a face to face 6-8 week Review by a health visitor	<b>Numerator</b> The number of children who received a 6-8 week review by the time they turned 8 weeks <b>Denominator</b> Total number of children due a 6 to 8 week review by the end of the quarter <b>% Achieved</b>	95%	Quarterly	983	1137	2120	90%	92%
				1067	1257	2324		
				92%	90%	91%		
5 % of infants for whom breastfeeding status is recorded at 6-8 week review	<b>Numerator</b> Number of infants where feeding status has been recorded at 6-8 week review <b>Denominator</b> Total number of infants due 6-8 week review <b>% Achieved</b>	95%	Quarterly	795	1024	1819	78%	88%
				908	1316	2224		
				88%	78%	82%		
6 % of children who received a 12 month review by the time they were 12 months	<b>Numerator</b> Total number of children who turned 12 months in the quarter, who received a review by the age of 12 months <b>Denominator</b> Total number of children who turned 12 months, in the appropriate quarter <b>% Achieved</b>	75%	Quarterly	942	963	1905	83.7%	83.4%
				1129	1151	2280		
				83%	84%	84%		
7 % of children who received a 12 month review by the time they were 15 months	<b>Numerator</b> Total number of children who turned 15 months in the quarter, who received a 12 month review by the age of 15 months <b>Denominator</b> Total number of children who turned 15 months, in the appropriate quarter <b>% Achieved</b>	75%	Quarterly	884	946	1830	83%	83%
				1059	1142	2201		
				83%	83%	83%		
8 % of children who received a 2-2.5 year review	<b>Numerator</b> Total number of children who turned 2½ years in the quarter who received a 2-2½ year review, by the age of 2½ years of age <b>Denominator</b> Total number of children who turned 2½ years, in the appropriate quarter <b>% Achieved</b>	70%	Quarterly	835	820	1655	77%	81%
				1031	1064	2095		
				81%	77%	79%		
9 % of children who received a 2-2.5 year review using ASQ 3 and/or ASQ-SE2	<b>Numerator</b> The number of children who received a 2-2½ year review by the end of the quarter for which the ASQ 3 is completed as part of their 2 to 2½ year review <b>Denominator</b> Total number of children who received a 2-2½ year review by the end of the quarter <b>% Achieved</b>	100%	Quarterly	835	820	1655	100%	100%
				835	820	1655		
				100%	100%	100%		
10 Maternal Mood review	<b>Numerator</b> Total number of mothers with an infant who turned 8 weeks in the quarter, who received a Maternal Mood review by the time infant turned 8 weeks <b>Denominator</b> Total number of mothers with infants who turned 8 weeks, in the quarter <b>% Achieved</b>	95%	Quarterly	983	1137	2120	90%	92%
				1067	1257	2324		
				92%	90%	91%		
11 Listening visits	<b>Numerator</b> Number of mothers identified as needing additional support through the maternal mood review receiving at least one listening visit <b>Denominator</b> Number of mothers identified as needing additional support through the maternal mood review <b>% Achieved</b>	100%	Quarterly	N/A	12	12	39%	N/A
				N/A	31	31		
				N/A	39%	39%		
12 All primary schools provided with details of their named school nurse, who they are, how to be contacted/accessed (active promotion of role)	Audit	100%	Quarterly	100%	100%	100%	100%	100%
13 All secondary schools provided with details of their named school nurse, who they are, how to be contacted/accessed (active promotion of role)	Audit	100%	Quarterly	100%	100%	100%	100%	100%
14 Weekly 1-1 and group interventions provided in secondary schools	Audit	TBC	Quarterly	TBC	TBC	TBC	TBC	TBC



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15 Reception Year Health Review	<b>Numerator</b> Number of Reception Year health reviews completed <b>Denominator</b> Number of children in reception year <b>% Achieved</b>	TBC for 18/19	Quarterly	NA	NA	0	NA	NA
				NA	NA	0		
				NA	NA			
16 Year 6/7 health reviews on transition to adolescents	<b>Numerator</b> Number of Year 6/7 reviews completed <b>Denominator</b> Number of children in transition from Year 6 to 7 <b>% Achieved</b>	TBC for 18/19	Quarterly	NA	NA	0	NA	NA
				NA	NA	0		
				NA	NA			
17 Mid Teen questionnaire review and provision of information on health and wellbeing	<b>Numerator</b> Number of mid teen health reviews completed <b>Denominator</b> Number of children attending drop-in sessions <b>% Achieved</b>	85%	Quarterly	TBC	TBC	0	TBC	TBC
				TBC	TBC	0		
				TBC	TBC			
18 School leavers post 16 review	TBC - within first 6 months of contract start date		Quarterly	TBC	TBC		TBC	TBC
19 Transition to adult health services	TBC - within first 6 months of contract start date		Quarterly	TBC	TBC		TBC	TBC
20 NCMP measurement in reception year	<b>Numerator</b> Number of children measured <b>Denominator</b> Number of eligible children <b>% Achieved</b>	95%	Annually	N/A	Annual	4094	Annual	N/A
				N/A	Annual	4134		
				N/A	Annual	99%		
21 NCMP measurement in Year 6	<b>Numerator</b> Number of children measured <b>Denominator</b> Number of eligible children <b>% Achieved</b>	95%	Annually	N/A	Annual	3486	Annual	N/A
				N/A	Annual	3568		
				N/A	Annual	98%		
22 Looked After Children (LAC) Health Assessments to be completed within timescale set out in statutory guidance	1) <b>Numerator</b> Number of LAC health assessments completed 1) <b>Denominator</b> Number of LAC referrals for health assessments received <b>% Achieved</b>	100%	Annually	Annual	Annual	0	Annual	Annual
				Annual	Annual	0		
				Annual	Annual			
	2) <b>Numerator</b> Number of LAC health assessments completed within timescale set out in statutory guidance 2) <b>Denominator</b> Number of LAC health assessments completed <b>% Achieved</b>	100%	Annually	Annual	Annual	0	Annual	Annual
				Annual	Annual	0		
				Annual	Annual			
23 Enuresis	1) <b>Numerator</b> Number of children referred for enuresis seen within 18 weeks 1) <b>Denominator</b> Number of children referred for enuresis <b>% Achieved</b>	95%	Quarterly	39	61	100	100%	95%
				41	61	102		
				95%	100%	98%		
24 Long-term conditions (LTCs): % of young people with a health care plan to support LTCs and/or disabilities	<b>Numerator</b> Number of young people with a health care plan to support LTCs and/or disabilities <b>Denominator</b> Number of young people with a LTCs and/or disabilities <b>% Achieved</b>	100%	Quarterly	TBC	In Progress	0	N/A	N/A
				TBC	In Progress	0		
				TBC	In Progress			
25 Number of children and young people identified as on or under the 3rd BMI centile (very underweight) are referred to their GP with school nurse follow-up	<b>Numerator</b> Number of children identified (including those identified and referred to the school nursing service) referred to GP <b>Denominator</b> Number of young people identified as on or under the 3rd centile <b>% Achieved</b>	100%	Quarterly	TBC	178	178	100%	TBC
				TBC	178	178		
				TBC	100%	100%		
26 Children and young people measured as overweight or obese via the NCMP are referred to the Tier 2 Weight Management Service (MEND)	<b>Numerator</b> Number of children identified as overweight or obese referred to weight management (MEND) <b>Denominator</b> Number of children identified as overweight or obese via the NCMP <b>% Achieved</b>	100%	Quarterly	TBC	734	734	100%	TBC
				TBC	734	734		
				TBC	100%	100%		
27 Children and young people referred to the Tier 2 Weight Management Service (MEND) who start the programme	<b>Numerator</b> Number of children referred attending at least one session <b>Denominator</b> Number of children referred <b>% Achieved</b>	75%	Quarterly	TBC	63	63	81%	TBC
				TBC	78	78		
				TBC	81%	81%		
28 Children and young people completing the Tier 2 Weight Management (MEND) programme	<b>Numerator</b> Number of children completing the programme <b>Denominator</b> Number of children starting the programme <b>% Achieved</b>	80%	Quarterly	TBC	41	41	65%	TBC
				TBC	63	63		
				TBC	65%	65%		



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29 Outcomes of the Tier 2 Weight Management (MEND) programme	<b>1) Numerator</b> Number of children completing the programme that are still attending a Hillingdon school who are followed up at 1 year <b>1) Denominator</b> Number of children completing the programme that are still attending a Hillingdon school <b>% Achieved</b>	100%	Annually	Annual	Annual	0	Annual	Annual
				Annual	Annual	0		
	<b>2) Numerator</b> Number of children completing the programme that achieve (i) BMIz reduction or (ii) BMIz stabilisation at 1 year <b>2) Denominator</b> Number of children completing the programme followed up at 1 year <b>% Achieved</b>	60%		Annual	Annual	0	Annual	Annual
				Annual	Annual	0		
30 Safeguarding	<b>Training:</b> % HCS staff completing appropriate LSCB safeguarding training <b>Child in Need (CIN):</b> Number of open CIN cases with HCS staff involvement, and cumulative total for year-to-date; number of CIN meetings attended <b>Child Protection (CP):</b> Number of open CP cases with HCS staff involvement, and cumulative total for year-to-date; number of case conferences attended, number of core groups attended <b>All CIN/CP transfers have a face-to-face handover meeting (with the exception of OOA cases)</b>	95%	Quarterly	97%	97%	97%	97%	97%
		100%		358	318	N/A	318	358
				323	355	N/A	355	323
				100%	100%	100%	100%	100%
31 Early Help Assessments (EHAs)	Number of EHAs completed by HCS staff, and cumulative total for the quarter and year-to-date.		Quarterly	3	4	7	4	3
32 Team Around the Family (TAF)	Number of new TAF meetings attended by HCS staff in support of families, and cumulative total for the quarter and year-to-date.		Quarterly	17	34	51	34	17
33 Vision screening and audiology testing in Reception/Year1	<b>1) Numerator</b> Number of Reception Year vision screens completed <b>1) Denominator</b> Number of children in reception year <b>% Achieved</b> <b>2) Numerator</b> Number of Reception Year audiology tests completed <b>2) Denominator</b> Number of children in reception year <b>% Achieved</b>	95%	Quarterly	3062	3212	3212	87%	87%
				3502	3685	3685		
				87%	87%	87%	87%	87%
				3052	3213	3213		
				3502	3685	3685		
				87%	87%	87%		
34 Asthma/anaphylaxis training and policy for schools	Number of schools offered (i) asthma and (ii) anaphylaxis training	100%	Annually	100%	100%	100%	TBC	TBC
	<b>Numerator</b> The number of schools receiving (i) asthma and (ii) anaphylaxis training <b>Denominator</b> The number of schools offered (i) asthma and (ii) anaphylaxis training who accepted the offer <b>% Achieved</b>	95%		Annual	Annual	0	Annual	Annual
				Annual	Annual	0		
					Annual	Annual		
35 Percentage of children, parents and schools reporting satisfaction	<b>Numerator</b> Number of individuals responding to the survey rating satisfaction as good or excellent <b>Denominator</b> Number of individuals responding to the survey <b>% Achieved</b>	70%	Annual	Annual	Annual	0	0	0
36 Record of compliments and complaints received by service	Number of compliments		Quarterly	6	2	8	2	6
	Number of complaints			0	0	0	0	0
37 Access to Child Health Clinics	Number of weekly attendances at any baby clinics by locality; Number of these with an infant under 4 months; Number with an infant over 1 year;		Quarterly	4801	5002	9803	N/A	N/A
				1679	1940	3619		
				1099	1125	2562		
38 Lead professional role in CDC for all under 5s with autism	Number of children under 5 diagnosed with autism with Health Visitors as the lead professionals supporting families, and cumulative total for the quarter and year-to-date.		Quarterly	18	44	44	44	18
39 Ongoing support for families with complex needs	Caseload analysis to include number of families being supported at Universal Plus and Universal Partnership Plus		Quarterly	2818	2248	5066	2248	2818